

**City of San José
Volunteer San José**

VOLUNTEER JOB DESCRIPTION

Job Title: *Volunteer Homeless Outreach Worker*

Contact: of volunteer work:

Jarrold Gray
Housing Department: Homeless Services
408-975-4487
Jarrod.Gray@sanjoseca.gov

Location/Address/ Days/Time and Hours/Time Duration:

Guadalupe Parks & Encampments

- Mondays and Tuesdays.
- Meet at 7am at Panera Bread (503 Coleman Ave, San Jose, 95110). Parking is free.
- Teams will meet at this time and place every week.
- This site includes encampments and paved trails.
- Sturdy footwear is encouraged.

Downtown San Jose:

- Wednesdays and Thursdays
- Meet at 7am in the lobby of City Hall (200 E. Santa Clara St., San Jose, 95113).
- Park in the City Hall Garage on 6th St. between Santa Clara & San Fernando. Parking will be validated if you must drive. The use of VTA and carpool is encouraged.
- Teams will meet at this time and place every week.
- This site is all flat and paved.
- Comfortable footwear is encouraged.

Various Encampments:

- Fridays. We will rotate sites monthly.
- For the next few weeks, meet at 7am on the street in front of 1534 Schallenburger Rd, San Jose. Parking is free on the business side of the street.
- This site hosts a long encampment stretch that runs from Oakland Rd, along Schallenburger Rd, and goes behind the new Loews store.
- Sturdy footwear is encouraged.

Job Description/Duties/Responsibilities

OUTREACH WORKERS:

There are many great experiences that await you depending on the area in which you participate. In encampments you could be hiking a little bit as a homeless family welcomes you into their make-shift home. While downtown, you could be talking to individuals on a park bench. Regardless of where you go, you will be building relationships with those who need outreach the most. Many just need someone to hear their story and/or help them gain the resources they need to get back into housing. Your role will be having the conversations and then checking with Outreach Team leaders on what options will best fit their needs. You will also be giving our homeless friends donated socks, hygiene items, coffee, and other items that they need. Our consistency of going back to the same people weekly will be the key to our success = building community and trust with the homeless.

RESOURCE WORKERS:

Another GREAT way to get involved is to help us collect and sort items to offer those who are homeless. Socks and hygiene items are the greatest need. You can start your own collection drive at your faith-based center, community group, place of employment, or neighborhood. Please only collect items that are in excellent and like-new condition.

Collected items can be dropped off and sorted at **InnVision's One-Stop Homeless Service Center: Georgia Travis Center (GTC), 297 Commercial St, San Jose on Thursdays, from 12:30pm – 3:30pm**. The Donation Center is located in the back warehouse of GTC. Please pull your car into the back area to drop-off during those hours only.

If you have any questions on collecting items, please contact our Resource Coordinator Brandon Davis at: Brandon.Davis@sanjoseca.gov

Qualifications: A willingness to be inspired by the homeless.

Minimum Age Requirement: 18

Other Requirements: *Must have completed Volunteer Application/Agreement on file.*

Comments/Other:

Stay Connected

Although we will send emails to keep you informed of the latest happenings, our website will also announce all the information. If you haven't already, go do the Destination: Home website, <http://destinationhome.ning.com/>, and log-in. Our Outreach Section will be our online community to stay connected and share inspirational stories.